

ANNUAL REPORT

Fiscal Year 2020

OH
HAPPY
DAY

I AM
ADOPTED

IT
FITE PATRICK
OH

OUR MISSION

People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities.

FY2020 ANNUAL REPORT

It is my privilege to present the FY2020 Annual Report for the City of Winchester Department of Social Services. This report provides a summary of the many ways in which the Department touches the lives of our residents each and every day. We strive to provide the highest quality services as we work tirelessly to strengthen and preserve families, help individuals achieve income stability and self-sufficiency, and protect our most vulnerable populations.

Over this last year, the services and supports provided by departments of social services have never been more important. The COVID-19 pandemic has brought many challenges and significantly impacted our daily lives. During this unprecedented time, the Winchester Department of Social Services and its community partners continue to serve as a safety net to meet our residents’ basic needs. I thank our community partners for their ongoing support and collaboration.

It is with pride and appreciation that I thank the employees of Winchester Social Services for their hard work, commitment and selflessness. They are dedicated public servants committed to providing the best possible services to our community. It is an honor to be a member of this great team.

Amber Dopkowski
Director



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SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer (EBT).

Funding: 100% Federal

	FY18	FY19	FY20
Applications	1,449	1,420	1,695
Unduplicated Recipient Count	5,046	4,088	4,649
\$ Issued	\$5M	\$4.6M	\$5.2M

MEDICAID

Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

Funding: 48% State | 52% Federal



	FY18	FY19	FY20
Applications	1,522	2,323	2,251
Unduplicated Recipient Count	7,079	7,236	8,836
\$ Issued	\$42.8M	\$45.3M	\$53.5M

ENERGY ASSISTANCE

Assists low-income households in meeting their immediate home energy needs.

- Fuel Assistance purchases home heating fuel
- Crisis Assistance assists with an emergency heating need
- Cooling Assistance assists with payment to operate or repair/replace cooling equipment.

Funding: 100% Federal



Applications	FY18	FY19	FY20
Fuel	347	337	326
Crisis	36	36	32
Cooling	261	197	196
Total Expenditures	\$174,532	\$189,324	\$191,286

TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

Provides time-limited financial assistance and employment-related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

Funding: 62% State | 38% Federal

	FY18	FY19	FY20
Applications	356	301	254
Unduplicated Recipient Count	362	352	307
Total Issued	\$235,237	\$221,648	\$214,269

VA INITIATIVE for EMPLOYMENT and WORK (VIEW)

Offers employment-related activities, education, training and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities and work skills necessary for self-sufficiency.

Funding: 15% Local | 73% State | 12% Federal

	FY18	FY19	FY20
Individuals Referred	28	68	41
Total Enrolled	32	53	46
# Involved in Work Activity (% of total)	18 (56%)	12 (23%)	8 (17%)
# Employed (% of total)	16 (50%)	24 (45%)	20 (43%)
Average Hourly Wage	\$8.52	\$12.22	\$11.60
Average Monthly Earnings	\$1,203	\$1,669	\$1,669
Supportive Services Expenditures	\$40,279	\$49,977	\$24,178

CHILD PROTECTIVE SERVICES (CPS)

Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.

	FY18	FY19	FY20
Intakes	854	840	723
Investigations	98	103	131
Founded Cases	38	34	34
Ongoing Cases	112	112	108
Family Assessments	385	320	390
Family Services Cases	2	11	16

CHILD CARE SERVICES

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance and early childhood education.

Funding: 25% State | 75% Federal

	FY18	FY19	FY20
Households Served (Unduplicated count)	82	73	83
Children Served (Unduplicated Count)	124	125	142
Total Childcare Subsidy Provided	\$374,742	\$505,479	\$439,938

CHILDREN’S SERVICES ACT (CSA)

Provides for the pooling of eight specific funding streams used to purchase services for at-risk youth (1993 Virginia Law). These funds are returned to the localities with a required state/local match and are managed by local interagency teams. The purpose of the Act is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families.

Funding: 45% Local | 55% State

	FY18	FY19	FY20
Children Served	211	258	206
Total Expenditures	\$3,112,071	\$3,292,690	\$3,203,672

ADULT SERVICES

Provides services to adults with disabilities age 18 or older and to adults age 60 or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

Funding: 20% Local | 80% Federal

	FY18	FY19	FY20
Adult Protective Investigations	92	104	91
Ongoing Cases	28	23	36
Companion Care	0	1	1
Guardianships	65	78	89
Auxiliary Grant (people served)	20	23	25
Auxiliary Grant Expenditures	\$93,684	\$112,381	\$118,070

GENERAL RELIEF

An optional, local program designed to provide emergency assistance that cannot be provided through other means. In Winchester, this provides burial assistance to those in need.

Funding: 100% Local

	FY18	FY19	FY20
Burials	15	17	12
Expenditures	\$9,403	\$8,431	\$8,100



ADOPTION SERVICES

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.

Funding: 57% State | 43% Federal



	FY18	FY19	FY20
Adoptions Completed	3	5	21
Adoption Subsidy & Special Needs Adoption (# people/\$)	54/ \$965,594	57/ \$790,399	72/ \$933,950

FOSTER CARE

Provides services to children and families when circumstances require the child to be removed from their home. Foster Care provides a safe and stable environment for children and older youth until the issues that made placement outside the home necessary are resolved. When a child cannot return home, another home is found.



	FY18	FY19	FY20
Children in Foster Care*	98	98	93

* Actual number of children served

FOSTER FAMILIES OF CFW

Foster Families of CFW, an interagency foster care training and recruitment program, came into existence in 1996. It provides a collaborative effort between Clarke County, Frederick County and the City of Winchester (CFW) to serve the needs of children and families in our community.

CFW provides a consistent, competency-based training program to all prospective as well as approved foster, adoptive, and resource families.

All children deserve a safe, happy life - including the over 400,000 American children and youth in foster care. Young people in foster care especially need nurturing adults on their side because their own families are in crisis and unable to care for them.

If you are interested in becoming a foster parent, please contact:

Frederick County Social Services at 540-665-5688

(ask to speak with a Foster Families of CFW representative)

<http://cfwfostercare.com>

Safe Sleep 365

3 Principles

Alone



Apart



Always

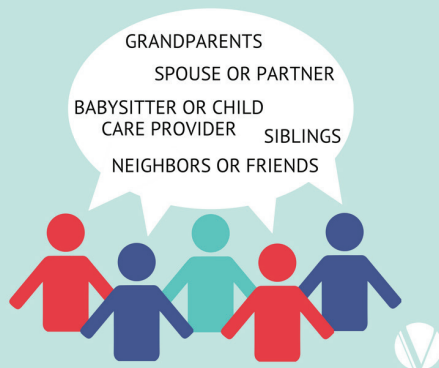


6 Practices

1. ROOM SHARING, NOT BED SHARING
2. FIRM SURFACE & ON BACK
3. SUBSTANCE-FREE AND SMOKE-FREE
4. BREASTFEEDING
5. ENVIRONMENT-APPROPRIATE CLOTHING
6. OBJECT FREE SLEEP SPACE

5 Partners

(As the saying goes, it takes a village)



OUTSTANDING COMMUNITY PARTNER AWARD

The Outstanding Community Partner Award is the Winchester Department of Social Services Advisory Board's yearly recognition of an individual, group, organization or agency for their outstanding community service and collaboration with the Winchester Department of Social Services to improve the lives of the citizens of the City of Winchester. Nominations are accepted each year from a staff member of Winchester Department of Social Services or a member of the Advisory Board.



FY2020 Outstanding Community Partner Award Winner:

HAVEN MENTAL HEALTH CENTER

Chris Rousseau at Haven Mental Health Center has been a wonderful community partner who goes above and beyond for the clients he serves. Chris puts in extra work that is not in his job description and never gives up on trying to provide help to his clients. In addition, Chris runs a valuable group for Family Services Specialists at Winchester DSS, which provides a forum for staff to process through the challenges of child welfare work and to prioritize their mental health. Chris is an asset to the community for his outstanding work, which he does with a positive attitude and a smile on his face.



Other Nominee Recognized by the Advisory Board:

WINCHESTER COMMUNITY MENTAL HEALTH CENTER

Samantha Fernandez and Katherine Clontz at Winchester Community Mental Health Center demonstrate extraordinary commitment to the Winchester community. They are quick to identify family needs, provide exceptional support and services to our families, and are dependable, efficient, and devoted to working with families. They recently created an entirely new reunification program to facilitate the smooth transition home for a child formerly in residential foster care. This reunification would not have happened without the dedication and innovation of the staff at Winchester Community Mental Health Center.

WINCHESTER DEPARTMENT OF SOCIAL SERVICES

Administrative Board
Dan Hoffman, City Manager

Social Services Advisory Board

Patricia Simpson, Chair
Danielle Bostick, Vice-Chair

Bibianna Vazquez
Marie Imoh
Nicholas Robb
Anita Schill

Kate Simpson
Cindy Taylor
Elyus Wallace

WDSS Director
Amber Dopkowski, Director



24 Baker Street, Winchester, VA 22601
Phone: (540) 662-3807 | Website: www.WinchesterVA.gov/dss
Service Unit FAX: (540) 662-3279
Benefit Unit FAX: (540) 662-3054



Winchester Department of Social Services
24 Baker Street
Winchester, VA 22601